jumio | Video Verification

Remote Customer Onboarding for Banks and Financial Institutions

With Jumio Video Verification, you can safely and securely onboard remote banking customers online with two-way video-based verification while ensuring KYC/AML compliance.

Jumio offers three modes of Video Verification:

Assisted

Customers are identified through video assistance technology with dedicated or shared agents that interact in real-time via browser or mobile video call.

Unassisted

Your customers will independently capture video evidence of their identity documents, take a picture of their face and perform a liveness test without an online agent. Verification happens through a combination of AI and expert review.
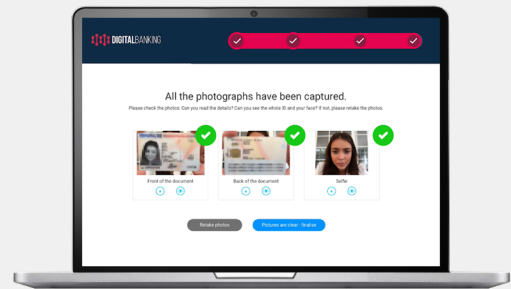
Platform Only

Computer vision, machine learning and AI are used together to verify the ID in real time.
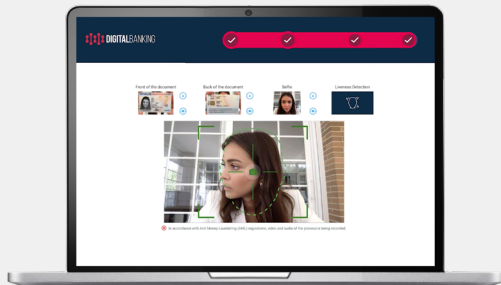
How it Works
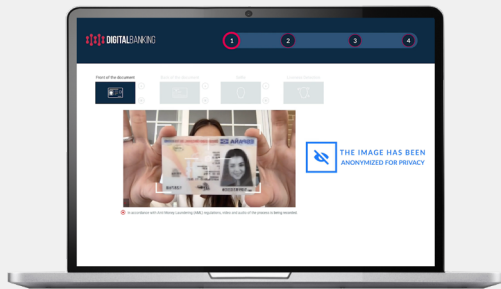
1 Customer shares their government-issued ID and a real-time selfie with a video agent or through the platform.

2 Images are sent to Jumio's API, and Jumio checks the validity of the ID and the identity of the customer.

3 Jumio Video Verification performs a liveness detection check to determine if the customer is physically present and provides definitive verification results.

4 The entire process is recorded and provided to the financial institution as evidence of KYC compliance.

Solution Highlights

Fraud Deterrence
The video-based eKYC process creates a powerful deterrent for cybercriminals who do not wish to show their faces when attempting to commit a crime.

Simplify Customer Onboarding
Easy to use and easily integrates into your new account onboarding workflow. Replace the tedious process of physically verifying documents in person with a more efficient, cost-effective online solution.

Custom Solutions
The choice is yours — use the Video Verification platform on its own or tap into the expertise of our agents. You can also shield your digital assets and record all the necessary evidence in a qualified way, ensuring that all data captured during the video verification sessions is securely preserved.

Convert Good Customers
Confidenty verify your users without unnecessary friction with a much more efficient process compared to in-person customer verification.

Meet Compliance Mandates
Comply with regional and international AML and eKYC mandates by screening applicants to help block individuals involved in money laundering and other financial crime, backed by a defensible video-based audit trail.

Security
All data is transmitted and stored with strong AES 256-bit encryption. Jumio is PCI-DSS Level 1 compliant.

Use Cases

- New account onboarding
- Fraud detection and prevention
- AML and KYC compliance
- Ongoing user authentication
- Account recovery and troubleshooting

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